I am very grateful for Deputy Reed who responded promptly With his excellent professional skills, we were successful in resolving the issue.

Deputy Long #3350 responded to my home for harassing's and threatening calls that we have been receiving. I realize there is very little anyone can do about spam calls. However - Deputy Long listened, was very professional and understanding. She showed a high level of empathy and genuine concern. While I probably won't ever know who the idiot is that is calling, I do know that our community is being well served by an outstanding Deputy. Thank you Deputy Long

Michael L Chapman, Sheriff 803 Sycolin Road SE P.O Box 7200 Leesburg, Virginia 20177-7200

## Dear Sheriff Chapman:

I just want to thank you for the opportunity to qualify for my HR 218 concealed carry permit. It was incredible to be at your range training facility. I was totally impressed with the facility and your incredible staff under Sergeant JM Salamida.

I was amazed by the professionalism of your staff and their willingness to help get us through the process of qualifying. Their process was clear and well explained. Your range is state of the art and well-focused on a healthy environment.

I have to say it was my best range experience in my 52 years of law enforcement. Please extend my appreciation to your range staff.

Recently my daughter-in-law (who was out of town at the time) and I needed the assistance of the LCSO to perform a wellness check on my son, who had inexplicably walked away from a video call and never returned.

LCSO Deputy L.M. Goldberg and another Deputy whose name I unfortunately did not catch responded, and assisted with the check. Thankfully, all turned out OK. The LCSO Deputies ensured there were EMT resources to assist if needed (the EMT staff were great too), and remained until I escorted my son to the ER for further evaluation.

Throughout the incident Deputy L.M. Goldberg and her associate Deputy remained with us to ensure a positive outcome, and were patient, kind, and utterly professional. I am proud and humbled to be protected by the fine officers of the LCSO. The warm-hearted professionalism we received from the Deputies should be rewarded.

## THANK YOU! I just wanted to thank your team for making my 2 year old son's day! on July 6tm, an officer (car # 31806) when my som He live in to him. Lansdowne, and every heighbor blot " nice cop" about the him a 2ho gave badge I cxpress thanks, are busy and realize stopping to smile zith a toddler is ontside of scope! Lauren Thanks again,

While performing some yard work my cell phone inadvertently dialed 911 while it was in my back pocket. The patrol officer that responded was polite and professional. He was a great example of the Loudoun County Sheriff's Office. His service was appreciated. Please pass along our family's thanks

I was sleep but the office was wake found my teen son sleeping early in the morning near a play ground .He brought him home and help him to explain why was hard time for me was in shock as well but he gave us support and explain to him how dangerous is out side is he talked him that day and help me to recover from that shock .He did not finish there he did follow up with him talked to my son and told him to make right choices for life and he talked to me as well and help me to think more about what happen and how to handle he told me I am here for your family any time .Thank you words will not fill what he did to my family.He left me up was so sad that day I did not know what to do but his words was so great he is

not just Law enforcement person he is such incredible human being I ask GOD to keep him safe and all our law enforcement personal .Thank you

I had quite a shock this morning when I was awoken by Deputies Robinson and Gively around 1 am, as they were coming up the stairs in my home. A neighbor had called because my front door was wide open in the middle of the night, and they had come to inspect. I am so appreciative that they came and checked everything, and I am more appreciative at how calm and kind they were, since I was quite disoriented by the whole ordeal. After they left, my 5 yo told me she had opened the door to look for a package and hadn't been able to shut it all the way, but she didn't think to tell me. I also don't routinely check the front door as we use the garage to come in and out. Lessons learned this morning, a discussion about safety with my daughter had, a new nighttime routine established for me, and a camera doorbell to be installed- but so thankful we are safe. I apologize to the deputies for the state of my home (it's been a long week), and my disheveled half-asleep appearance (not expecting visitors ha!), but also thank them again for their service. I've only been in Loudoun a year, but this event, and how they handled it has made me feel very at home and safe. Thank you!